

## **Tender of evaluation of Conflict Sensitivity in MAG's EORE (Explosive Ordnance Risk Education) Programmes in occupied Palestine territories**

# **TERMS OF REFERENCE**

*Tender Reference:* **PD26.OPT.001**

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### **Introduction**

MAG International is a global humanitarian and advocacy organisation that finds and destroys landmines, cluster munitions and unexploded bombs in places affected by conflict. Since 1989, MAG has helped over 20 million people in 70 countries rebuild their lives and livelihoods after war.

MAG is a British charity founded in 1989, running demining, **Explosive Ordnance Risk Education** (EORE) and Weapons and Ammunition Management (WAM) operations. MAG has maintained EORE programming in Gaza throughout the current conflict and has initiated EORE sessions in Nablus, West Bank.

### **Background & Rationale**

This evaluation exercise will systematically document and assess MAG's conflict-sensitive approaches to EORE programming in Gaza, including targeted analysis of how conflict sensitivity principles have been applied across MAG's activities and operational presence. The evaluation will seek to identify effective practices, gaps, challenges, and areas for adaptation to strengthen future programming.

The process is also intended to strengthen MAG teams' understanding and application of conflict sensitivity principles, including approaches to conflict analysis, programme adaptation, and the identification of practical indicators and methods for measuring conflict sensitivity in practice.

The evaluation will generate actionable recommendations and guidance to support programme quality, staff safety, community acceptance, and donor accountability and compliance. Findings from the evaluation will inform the future design and delivery of MAG's EORE programming in Gaza and are expected to generate learning that can be adapted and applied across the wider Palestine programme and, where relevant, in other conflict-affected contexts in which MAG operates.

### **Purpose**

To systematically document and assess MAG's conflict-sensitive approaches to EORE programming in Gaza, including how conflict sensitivity principles have been applied across MAG's activities and operational presence, and to generate actionable recommendations to strengthen future programming. The process will also strengthen MAG oPt teams' understanding and application of conflict sensitivity, conflict analysis, and adaptive programming.

## Key Objectives

- Conduct a conflict sensitivity analysis in Gaza, with a special focus on dynamics interacting with EORE activities.
- Review MAG's existing EORE practices through a conflict sensitivity lens, documenting lessons learned, strengths, gaps, and any unintended effects.
- Develop and/or adapt practical monitoring and evaluation tools and indicators to enable MAG to systematically track the extent to which conflict sensitivity is integrated into EORE programming within routine MEL systems.
- Develop and/or adapt complementary tools and indicators to assess the conflict sensitivity and peacebuilding outcomes of MAG's EORE programming in Gaza, including both intended and unintended positive and negative effects.
- Increase MAG oPt teams' understanding of conflict sensitivity and strengthen skills for conflict analysis through coaching, accompaniment, and a targeted training/workshop.
- Produce a lesson-learned report, actionable recommendations and shareable resources, and facilitate a workshop to discuss findings with MAG teams and (where appropriate) wider oPt EORE actors.

## Scope of Work / Expected Deliverables

The consultant/expert will:

1. Facilitate a conflict sensitivity analysis in Gaza, including training and working with local staff and data collectors where access restrictions apply.
2. Conduct a review of MAG's existing EORE practices and approaches through a Conflict Sensitivity lens, documenting lessons learned, strengths, good practices, success stories, gaps, challenges, and any unintended effects, while providing practical recommendations for adaptation.
3. Develop a practical Guideline for Conflict Sensitivity in EORE in oPt, including appropriate monitoring and evaluation tools and indicators to enable MAG to systematically track and measure conflict sensitivity within routine MEL systems.
4. Design and deliver coaching/accompaniment and a targeted training workshop for MAG oPt staff to strengthen their understanding and application of conflict sensitivity principles, conflict analysis, and adaptive programming.
5. Draft and finalize a concise Evaluation Report / Lessons Learned Paper with clear findings, actionable recommendations, and shareable resources for MAG oPt and the broader Mine Action sector in oPt.
6. If requested by MAG, support MAG oPt with or facilitate an external dissemination event in Amman to discuss the findings and recommendations with a wider range of stakeholders

## Methodology Requirements

The consultant is expected to propose a detailed methodology that is:

- Highly participatory, conflict-sensitive, and inclusive, ensuring meaningful engagement of MAG staff, local partners, and affected communities.
- Conducted with Arabic-speaking facilitators for all direct engagement with teams, partners, and communities in oPt.
- Able to carry out interviews, focus group discussions, and surveys in Arabic, with full translation into English as required.

- Flexible and realistic, making use of a suitable mix of remote support, direct field engagement, partner-led data collection, workshops, and regular check-in meetings for ongoing accompaniment and troubleshooting (considering access restrictions and the security context).

The methodology should include a detailed timeline and workplan aligned with the phases below.

## Reporting & Coordination

The consultant will report directly to the Emergency Response Manager (ERM) and work closely with the MAG oPt team and relevant partners.

## Duration

MAG intends to award a fixed-term consultancy contract for an initial period of three months, commencing upon signature by both parties. At MAG's sole discretion, the contract may be extended to include the preparation and facilitation of a dissemination workshop in Amman.

## Timeline and Milestones

Phase	Deliverables	Payment milestone
<b>Inception Phase</b>	Inception report including desk review / literature analysis, refined evaluation questions, and detailed methodology.	First milestone – first payment
<b>Data Collection &amp; Tool Development Phase</b>	Conflict sensitivity analysis, review of EORE practices, tool development, training/coaching delivery, and data collection.	Second milestone – second payment
<b>Analysis &amp; Reporting Phase</b>	Preliminary report and internal validation workshop with MAG oPt team; Final Report, Lessons Learned Paper, and (if requested) external stakeholder workshop in Amman.	Third and final payment

## Requirements

- Consultancy firm, individual consultancy, or teams of consultants
- Minimum 10 years of demonstrated experience in monitoring & evaluation (M&E), and conflict sensitivity in humanitarian contexts, preferably in the MENA region.
- Strong knowledge of the Palestine context and conflict dynamics.
- Preference will be given to candidates based in Palestine and/or Jordan.
- Language requirements: The final report and all deliverables for MAG must be produced in English. Direct engagement with local MAG staff, partners, and communities must be in Arabic.

## Submission & Compliance Requirements

Given the engagement with conflict-affected communities, including activities involving children, bidders must provide, as part of their submission:

- Profile of the consultancy firm/individual consultant(s) including, but not limited to:
  - legal status,
  - country of registration (if applicable)
  - years of operation
  - Minimum 3 professional references included
  - Evidence of legal registration (firm) or professional standing (individual consultant)
  - No evidence of insolvency or professional misconduct findings in any jurisdiction
  
- Technical Proposal complete and signed including, **but not limited to**:
  - Relevant experience in M&E and conflict sensitivity in humanitarian contexts (minimum 10 years). Provide at least 3 references from comparable assignments, preferably in the MENA region.
  - Demonstrated knowledge of the Palestine context and current conflict dynamics.
  - Location/base of consultant(s), preference given to candidates based in Palestine and/or Jordan.
  - Detailed methodology for the conflict sensitivity analysis in Gaza, including approach under access restrictions.
  - Approach to reviewing MAG's EORE practices through a conflict-sensitivity lens.
  - Approach to developing/adapting M&E tools and indicators within MAG's MEL systems.
  - Proposed training/coaching approach for MAG oPt staff.
  - Detailed timeline and workplan covering the three phases
  - CVs of all proposed team members.
  - Team's combined minimum 10 years' M&E/conflict sensitivity experience in humanitarian contexts
  - Confirmed availability of Arabic-speaking facilitators for all direct engagement in oPt.
  - Capacity to conduct interviews, focus group discussions and surveys in Arabic with full English translation.
  - Measures for safe, ethical engagement with traumatised/conflict-affected communities, including informed consent procedures.
  - Contingency arrangements for delivery under access/security constraints in Gaza and the West Bank.
  - Data protection arrangements for information collected from staff, partners and communities.
  
- CVs of all proposed team members
- Financial Proposal complete and signed
- Signed Supplier Registration Form

## Evaluation Scoring

Criterion	Weight
General Capacity & Relevant Experience	20%
Methodology & Technical Approach	30%
Team Composition & Expertise	20%
Risk Mitigation, Safeguarding & Quality Assurance	10%
Financial Proposal	20%
Administrative Criteria	Pass/Fail
Eligibility & Organisational Capacity Criteria	Pass/Fail
Safeguarding & Ethical Compliance	Pass/Fail

*Note: “Safeguarding & Ethical Compliance” is a mandatory Pass/Fail gate. Any bidder unable to provide the required declarations will not progress beyond the administrative check stage.*